



Essential Sustainability Questionnaire

Hotel Details

Hotel Name	President Hotel Valamar Collection
Hotel Website	https://www.valamar.com/en/hotels-dubrovnik/valamar-dubrovnik-president-hotel?utm_source=gmb&utm_medium=listing&utm_campaign=president
Contact Name	Goran Mičeta
Telephone Number	+38520441224
Email Address	goran.miceta@valamar.com

General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes
Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Yes
Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	yes



Who is responsible for sustainability?	Matko Marić/Hotel manager
Please list any green certifications, labels, or recognition achieved.	Travelife
Supporting Documents	
Additional Comments	N/A

Energy & Water

Do you measure energy and water use?	yes
Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?	yes
Do you use renewable energy or a green energy tariff?	all our energy is purchased from renewable sources
Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?	yes



Do you have refillable water stations for guests and staff? How are guests informed?	no
Do you have a policy on energy and water conservation?	yes
Do you have Electric Vehicle charging spaces at your property?	yes
How does your organisation approach AI (Artificial Intelligence) usage?	N/A
Additional Comments	N/A

Waste Management

Do you have recycling bins for glass, paper, metal, and plastics?	Yes
Are bins clearly labelled?	Yes
Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?	Yes



Do you manage food waste (e.g., donation, composting, or special disposal)?	yes, composting
Are you paperless? If not, are recycled or FSC-certified papers ¹ and environmentally responsible printing materials used?	Yes
Additional Comments	N/A

Food & Beverage

Do you buy local or seasonal food where possible?	Yes
If yes, within how many miles is food sourced?	80
Do you offer vegetarian or plant-based options and highlight them?	Yes, clearly highlighted
Is seafood responsibly sourced (MSC ² , ASC ³ , or similar)?	Yes, Always
Do you communicate sourcing choices to guests (menus, signage, digital)?	Yes, menus



Additional Comments	N/A
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Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?	Yes, all guest products
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Are environmentally responsible cleaning products used (e.g., Green Seal ⁴ , EcoLabel ⁵)?	Yes, all cleaning products
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Additional Comments	N/A
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Staff, Wellbeing & Inclusion

Do you follow fair employment practices? (Living wage employer ⁶ , B Corp ⁷ , Shine ⁸ , etc.)	Yes, certified/accredited
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Do you have policies on equal treatment, diversity, and inclusion?	yes, non-discriminating and equal treatment
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Are staff wellbeing programmes in place (mental health, safe working conditions)?	yes, safe working conditions
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Additional Comments	N/A
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Accessibility

Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?	Yes, detailed information
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Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?	Yes, fully accessible
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Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?	Some features
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Are staff trained to assist guests with a wide range of access needs (not just mobility)?	Some staff trained
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Additional Comments	N/A
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Measurement & Reporting

Do you measure how well your sustainability practices are working?	Yes, regularly
Do you report on sustainability performance?	Yes, publicly
Additional Comments	N/A

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

¹ FSC-certified <https://uk.fsc.org/>

² MSC <https://www.msc.org/uk>

³ ASC <https://asc-aqua.org/>



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- ⁴ Green Seal <https://greenseal.org/>
 - ⁵ Ecolabel <https://eu-ecolabel.de/en>
 - ⁶ Living Wage Employer <https://www.livingwage.org.uk/accredited-living-wage-employers>
 - ⁷ B Corp <https://bcorporation.uk/>
 - ⁸ Shine <https://shine.northeast-ca.gov.uk/>